



## Educational Psychology (EP) Support Line

A confidential telephone support service, staffed by Educational Psychologists, to talk through questions or concerns about children and young people's **wellbeing** or **learning**.

Open to **all** parents/carers of children with additional needs or SEND living in the City of York (who have not had recent EP involvement), and practitioners (who don't have access to an EP) working with children who live in/attend an educational setting in York.

*"It's invaluable"*

*"I feel confident in the next steps we can take"*

*"Great service. Very easy to arrange"*

*"I felt really listened to and supported"*



Calls of up to 30 minutes are available

**Wednesday mornings 9.30am-11.30am**

**Term time only (September 2023 - July 2024)**

To book a slot, please e-mail: [EPsupportline@york.gov.uk](mailto:EPsupportline@york.gov.uk)

with your name and a contact telephone number.

On the following Tuesday, we will e-mail you with a time slot for your consultation. Booking for each week will close on Mondays at 5pm. Spaces are allocated on a first come, first served basis. This is a one-off consultation provided by City of York Educational Psychologists on a rota basis

*Please note: the helpline offers short slots to talk with a psychologist about specific concerns; unfortunately, within the time available, we cannot advise on complex situations where different agencies need to work together to support a child or young person.*