| Remote Teaching and Learning FAQs | Answers |
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| Paper based remote learning <br> （in the event of connectivity and／or <br> device issues that cannot be solved） | If access to online resources is not <br> available and solutions cannot be found <br> to connectivity problems，paper packs <br> will be provided． |
| Where paper home－learning packs are <br> provided for individual pupils who are self <br> isolating or not attending school due to <br> school closure，what are the expectations <br> of the children completing it？ | The distribution of paper packs will be <br> negotiated and decided on a case by <br> case basis． <br> Paper packs are not to be returned to <br> school from children in any phase． |
|  | If well，the children should be <br> completing all learning tasks provided．It <br> is advised that activities are broken up <br> into manageable＂chunks＂throughout <br> the day／week． <br> EYFS／KS1 <br> Parents and Carers will be encouraged to <br> send a screenshot／photo／video of their <br> child＇s completed work via Tapestry（EY）or |
| See Saw（KS1）．Teachers will offer＂typed＂ |  |
| feedback via these apps． |  |
| KS2 |  |
| Parents and Carers will be encouraged to |  |
| share pictures of their children＇s completed |  |
| work on See Saw．Feedback will be given in |  |
| ＂typed＂form as soon as possible． |  |


| Which email address should be used to contact the school to request login details or password resets? <br> How will you contact and support families who are not online? | Contact the classroom via the above platforms or via the Office: admin.osb@ebor.academy <br> Phone contact will be made weekly if a child is at home isolating individually, when a bubble is closed during lockdown. <br> Approaches to communication between home and school: <br> - Via Tapestry, See Saw or Google Classroom - comments and direct messages <br> - Letters and Texts via Parent Hub <br> - Communication will only take place between 8am-4pm <br> - Teachers will respond to queries within 48 hours. <br> - Your child's class teacher will be your first point of contact for any questions or queries. <br> - SLT can also be contacted via the school Office email: osb.admin@ebor.academy <br> - If children are not online, phone calls will be made to support them and their families. |
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| Monitoring engagement and offering challenge as well as supporting wellbeing <br> How do we (and how will you) monitor our child's engagement with remote learning? | Parents and Carers can access their child's Google Classroom page and see their child's learning within the "Classwork" section. <br> All learning on See Saw will automatically appear. <br> Class teachers will monitor engagement during a lockdown period of closure. Phase Leaders and SLT will have an overview of engagement levels. |
| What will happen if my child does not do the work? <br> How will my child at home get the same as children in school? | A member of the WEB (Well Being) Team will phone the family to check in and offer support if needed in terms of well being and/or online engagement. <br> Class teachers will share ongoing learning in class with children via See Saw and Google Classroom. All children, in school and at home, will be completing the same tasks. |



